



FAQs

****Weather-Related Questions**

****COVID-19 Questions**

RESERVATIONS & ADMISSION

- **What is the price for General Admission?**

Grant's Farm does not have an admission price, but there is a parking fee. Daily Parking and Value Pack Parking can both be purchased via our website: [GrantsFarm.com/Parking](https://www.grantsfarm.com/Parking). If guests are visiting us by foot or bike via Grant's Trail, there is no charge. However, admission is not guaranteed for walk-ups due to our limited guest capacity. Parking will ensure your reservation and admission into the Farm on the day you'd like to visit.

- **Do we need reservations? How do I make one?**

Yes. If you plan to park your car with us while visiting, your parking pass will act as your reservation. We do accept walk-up reservations via Grant's Trail on a first-come, first-serve basis. However, if we exceed our guest capacity, then walk-ups may not be guaranteed admission into the Farm until others leave.

- **Can we still visit if we walk/bike to the Farm via Grant's Trail?**

Yes! General admission is free for guests who do not need parking, and walk-up reservations are admitted on a first-come, first-serve basis upon arrival. Please keep in mind, we have limited guest capacity to mitigate the impact of COVID-19. In the case that our walk-up reservations via Grant's Trail exceeds that capacity, we will put a sign outside to indicate that we are full, and no additional walk-ups will be granted access to the Farm until others leave.

- **How do we make walk-up reservations?**

Walk-up reservations can only be made upon arrival, and are available on a first-come, first-serve basis. In the case that our walk-up reservations via Grant's Trail exceeds our capacity, we will put a sign outside to indicate that we are full, and no additional walk-ups will be granted access to the Farm until others leave.

- **Can we bring bikes within the Farm?**

No. We have bike racks down the steps from Grant's Trail to place your bikes before entering. We also do not allow skateboards, scooters, hover boards, or anything else in this category.

PARKING

- **How do I purchase parking?**

If you are booking an Adventure with us, you will have the option to choose parking as an Add-On, so you can check out in one transaction! If you are just looking to visit without taking a tour, you can book a Daily Parking Pass at [GrantsFarm.com/Parking](https://www.grantsfarm.com/Parking).

- **Do you have Season Parking Passes?**

We are offering Value Parking Passes, which are available for purchase on our website. You can browse the different types and pick one that's right for you at [GrantsFarm.com/Parking](https://www.grantsfarm.com/Parking).

- **Do I have to show up right at my Parking time?**

For safety precaution reasons, we ask that you arrive as close to your parking time as possible. We understand that things happen and are flexible on the matter, but want to do our best with contact tracing due to the pandemic.

- **Is parking only good for the 2-hour time block?**

No. After arriving as close to your reserved parking time as possible, you will have access to the Farm for as long as you'd like, within our normal operating hours.



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- **Are buses and RVs permitted?**
Yes. Under our Daily Parking options, or in the Add-Ons section of any Adventures you're booking online, you can select "Bus/RV Parking."
- **When does the parking lot open?**
The parking lot opens at 8:30 am. Our last parking reservations for the day will be at 2:30 pm every day except Fridays: which the last parking reservation time is at 7:30 pm. Gates will close approximately half an hour after the last reservation timeslot on any given day.

PAID EXPERIENCES / ADVENTURES

- **Are any of your experiences affected by inclement weather?**
Our public animal shows may be canceled in the event of inclement weather, but our premium Adventures will continue rain or shine - except in the case of severe weather such as snow or thunderstorms. We do not offer refunds for cancellations due to weather. If you'd like to reschedule your experience based on weather preference, you can do so 48 hours prior to your experience via your confirmation email. Please keep in mind that rescheduling your experience is based on availability, and you may not find the same spots you originally booked. If your experience is within the 48-hour time window, we do not allow rescheduling.
- **It's supposed to rain tomorrow. Can I cancel/reschedule?**
We do not offer refunds for cancellations due to weather. If you'd like to reschedule your experience based on weather preference, you can do so 48 hours prior to your experience via your confirmation email. Please keep in mind that rescheduling your experience is based on availability, and you may not find the same spots you originally booked. If your experience is within the 48-hour time window, we do not allow rescheduling.
- **Where do I check in for my Tour?**
Check-in points for each Adventure are available in the tour descriptions on our website, and are also available within your confirmation email.
- **Are there any age restrictions on Tours?**
No, people of all ages are welcome to join any of our experiences!
- **If I purchased parking with my Adventure, can I arrive beforehand to experience the rest of the Farm first?**
Yes. Parking purchased alongside an Adventure will grant you General Admission into the Farm whenever you decide to arrive.
- **I want to reschedule my tour. How do I do that?**
Contact our booking team directly at Grants.Farm@anheuser-busch.com, and they will be happy to assist you.
- **I don't see any tour times for next month. When will those be on your website?**
We release new dates and scheduling for our experiences as they become available, so please stay tuned on our social channels for updates!
- **Are we supposed to tip our tour guides?**
No, our tour guides do not accept tips.
- **Can I walk around without taking a Tour?**
Absolutely! Visit GrantsFarm.com/Attractions to view what's available to those not taking an Adventure during their visit.

ATTRACTIONS



FAQs

- **If I don't take a tour, what else is there to do?**

If you don't purchase any of our Adventures, there are still many things to do on-site! Activities we have available include goat bottle feedings, carousel and camel rides, "Fun Passes," public animal shows, and more. These are available for purchase upon arrival and don't require reservations. Generally, you will be able to walk around the Farm and see our different animals. We also have a number of gift shops, Clydesdales, and a Storybook Sweets candy store. All you need to do is reserve parking on the day you'd like to visit!

- **What times are the public animal shows, and are they free?**

Public animal shows are free! Showtimes can be found on our website at GrantsFarm.com/Attractions.

- **Can I see the Clydesdales when I visit?**

Yes! Our Clydesdale Stables will be open to the public for guests to visit upon General Admission. In addition, we also offer a Clydesdale Adventure experience if you'd like to learn more or interact with our Gentle Giants. To book, head to our website and view our Tour options.

TRAM

- **Is the tram open?**

Yes. Guests are required to take the tram when entering and exiting Grant's Farm.

- **Is the tram service free?**

Yes.

- **Where does the tram pick us up?**

Tram pick-up is located at the West Arch, just inside the Baurenhof Courtyard. It does not pick-up at the same spot where guests are dropped off in the Tier Garten. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.

- **Does the tram stop to let us out?**

After the tram leaves the station, the only time it will stop is when it has arrived to the Tier Garten. From here, guests can get out and explore. However, the tram does not stop between these two locations.

- **Can we take food/beverages/alcohol beverages on the tram?**

We allow food and beverages on the tram, but do not allow alcohol whatsoever.

- **If my baby is sleeping, can they stay in their stroller on the tram?**

No. Children in strollers must be taken out and seated when riding our tram.

GENERAL VISITATION

- **Are masks required?**

In light of CDC Guidelines set forth in Missouri, we will not be requiring masks for individuals who have been vaccinated against the COVID-19 virus. We ask that guests who have yet to be vaccinated continue to wear masks and practice social distancing while visiting us to mitigate the impact of the virus.

- **My child is not vaccinated. Do they still need to wear a mask?**

We ask that children of 9 years and older wear a mask if not yet vaccinated.

- **What are your operating hours? / When are you open?**

Grant's Farm is open every day from 9 am – 5 pm, with the exception of Fridays: which we are open from 9 am – 10 pm for Friday Nights at the Farm. On any given day, the gates to our property will close approximately half an hour after the last parking reservation. The last reservation is at 2:30 pm every day except Fridays: which the last parking reservation is at 7:30.

- **Are dogs allowed?**

We do not allow pets of any sort, but we gladly accommodate registered service animals.



FAQs

- **Do you offer donations for charities/fundraisers?**
Please email us your information and any event details at Grants.Farm@anheuser-busch.com to discuss!
- **Do you have a restaurant on-site?**
Yes, we have a variety of food options at the Farm, including Vegan and Gluten-Free options. Just place your order at the counter in our Baurenhof Courtyard and enjoy your food on our picnic tables!
- **Are strollers allowed?**
Yes! Strollers can be stored in one of our tram compartments as you are brought into the Farm. We also have stroller rentals available for anyone interested.
- **Is there a mother's nursing area?**
Yes - we have a mother's nursing area located inside the guest relations office at our Baurenhof Courtyard.
- **Do you take credit/debit cards?**
Yes, we accept all cards except American Express.
- **Are your Tours ADA accessible?**
Yes. All Adventures and experiences within Grant's Farm are handicap accessible, and we even accommodate wheelchairs on our tram service.
- **Do you have a Military Discount?**
We do not offer discounts on our paid experiences or food/beverages, but we are happy to extend a 10% Military Discount in our Gift Shop for veterans and active military.
- **Do you have handicap parking?**
Yes. Handicap parking is located in the second and third lanes of the parking lot, starting from the right.
- **Can we bring outside food/drinks into the Farm?**
No. Water is allowed within the Farm, but if guests would like to eat their own food in our parking lot, we do have a picnic area near the exit gate.
- **Where do we exit the parking lot?**
The exit is located at the back left corner of the lot.
- **Where is Grant's Historical Site?**
Grant's Historical Site is the big red building, located to the right of our parking lot as you enter the Farm.
- **Where is the Clydesdale Barn?**
The Clydesdale Barn is located at the end of our parking lot. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Where are the restrooms located?**
Restrooms can be found in the following locations: the Clydesdale Barn area, outside of the General Store and up the steps, under the archway where Storybook Sweets is, in the Tier Garten treats area, and in our Baurenhof Courtyard to the right of our tram boarding arch. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Where do I buy my Fun Pass?**
Fun Passes can be purchased right as you exit the tram at the Tier Garten, or inside our Storybook Sweets candy store. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Can I take my picture on one of the carriages?**
No, we do not allow guests on any of the carriages whatsoever.
- **Do we get free beer, and where is that located?**
Yes, each guest 21+ is entitled to two free beers, which will be located at the Hospitality Bar within the Baurenhof Courtyard. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.



FAQs

EVENTS

- **What are Friday Nights at the Farm?**
Friday Nights at the Farm are when we are open for extended hours, from 9 am – 10 pm. Gates for entry will close at 8:30 pm. Each Friday, we will have a live band to perform around 7 pm, a unique food/beer pairing for those 21+ brought to you by Chef Sam, and a theme in partnership with one of our sponsors.
- **Where can I find more information about Friday Nights at the Farm?**
You can visit the “Attractions” tab of our website to learn more about upcoming Friday Nights at the Farm events!
- **Are Friday Nights at the Farm free? And do I need a reservation?**
Yes to both! Just reserve your parking on the date you’d like to attend.
- **My band is interested in performing at Friday Nights at the Farm. Who do I contact?**
Tell us a bit about yourself when you email us at Grants.Farm@anheuser-busch.com.
- **I want to throw my child’s birthday party at Grant’s Farm. Who do I contact?**
You can actually request our “Birthday Adventure,” which is located under the Tours & Experiences tab of our website. If you have any other questions, please feel free to email us directly at Grants.Farm@anheuser-busch.com.
- **I have another event I’d like to host at Grant’s Farm. How do I get in touch?**
You can send us an inquiry at Grants.Farm@anheuser-busch.com, and we will be happy to assist! You can also view our event spaces under the Private Events tab of our website.