



FAQs

****Weather-Related Questions**

****COVID-19 Questions**

****Fall Fest / Halloween Drive-Thru Questions**

CURRENT OPERATING SCHEDULE:

Saturdays & Sundays, 9am-4:30pm

****Parking Reservations Required****

RESERVATIONS & ADMISSION

- **What is the price for General Admission?**

Grant's Farm does not have an admission price, but there is a parking fee. Daily Parking can be purchased via our website: GrantsFarm.com/Parking. If guests are visiting us by foot or bike via Grant's Trail, there is no charge. However, admission is not guaranteed for walk-ups due to our limited guest capacity. Parking will ensure your reservation and admission into the Farm on the day you'd like to visit.

- **Do we need reservations? How do I make one?**

Yes. If you plan to park your car with us while visiting, your parking pass will act as your reservation. We do accept walk-up reservations via Grant's Trail on a first-come, first-serve basis. However, if we exceed our guest capacity, then walk-ups may not be guaranteed admission into the Farm until others leave.

- **Can we still visit if we walk/bike to the Farm via Grant's Trail?**

Yes! General admission is free for guests who do not need parking, and walk-up reservations are admitted on a first-come, first-serve basis upon arrival. Please keep in mind, we have limited guest capacity to mitigate the impact of COVID-19. In the case that our walk-up reservations via Grant's Trail exceeds that capacity, we will put a sign outside to indicate that we are full, and no additional walk-ups will be granted access to the Farm until others leave.

- **How do we make walk-up reservations?**

Walk-up reservations can only be made upon arrival, and are available on a first-come, first-serve basis. In the case that our walk-up reservations via Grant's Trail exceeds our capacity, we will put a sign outside to indicate that we are full, and no additional walk-ups will be granted access to the Farm until others leave.

- **Can we bring bikes within the Farm?**

No. We have bike racks down the steps from Grant's Trail to place your bikes before entering. We also do not allow skateboards, scooters, hover boards, or anything else in this category.

PARKING

- **How do I purchase parking?**

If you are booking an Adventure with us, you will have the option to choose parking as an Add-On, so you can check out in one transaction! If you are just looking to visit without taking a tour, you can book a Daily Parking Pass at GrantsFarm.com/Parking.

- **Do you have Season Parking Passes?**

Our Value Parking Passes are unavailable for the rest of the season, but look for them next year in 2022: GrantsFarm.com/Parking.

- **Do I have to show up right at my Parking time?**

For safety precaution reasons, we ask that you arrive as close to your parking time as possible. We



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understand that things happen and are flexible on the matter, but want to do our best with contact tracing due to the pandemic.

- **Is parking only good for the 2-hour time block?**
No. After arriving as close to your reserved parking time as possible, you will have access to the Farm for as long as you'd like, within our normal operating hours.
- **Are buses and RVs permitted?**
Yes. Under our Daily Parking options, or in the Add-Ons section of any Adventures you're booking online, you can select "Bus/RV Parking."
- **When does the parking lot open?**
The parking lot opens at 8:30 am on Saturdays/Sundays. Our last parking reservations for the day will be at 2:30 pm. Gates will close approximately half an hour after the last reservation timeslot.

PAID EXPERIENCES / ADVENTURES

- **Are any of your experiences affected by inclement weather?**
Our public animal shows may be canceled in the event of inclement weather, but our premium Adventures will continue rain or shine - except in the case of severe weather such as snow or thunderstorms. We do not offer refunds for cancellations due to weather. If you'd like to reschedule your experience based on weather preference, you can do so 48 hours prior to your experience via your confirmation email. Please keep in mind that rescheduling your experience is based on availability, and you may not find the same spots you originally booked. If your experience is within the 48-hour time window, we do not allow rescheduling.
- **It's supposed to rain tomorrow. Can I cancel/reschedule?**
We do not offer refunds for cancellations due to weather. If you'd like to reschedule your experience based on weather preference, you can do so 48 hours prior to your experience via your confirmation email. Please keep in mind that rescheduling your experience is based on availability, and you may not find the same spots you originally booked. If your experience is within the 48-hour time window, we do not allow rescheduling.
- **Where do I check in for my Tour?**
Check-in points for each Adventure are available in the tour descriptions on our website, and are also available within your confirmation email.
- **Are there any age restrictions on Tours?**
No, people of all ages are welcome to join any of our experiences!
- **If I purchased parking with my Adventure, can I arrive beforehand to experience the rest of the Farm first?**
Yes. Parking purchased alongside an Adventure will grant you General Admission into the Farm whenever you decide to arrive.
- **I want to reschedule my tour. How do I do that?**
Contact our booking team directly at Grants.Farm@anheuser-busch.com, and they will be happy to assist you.
- **I don't see any tour times for a specific date. When will those be on your website?**
We release new dates and scheduling for our experiences as they become available, so please stay tuned on our social channels for updates!
- **Are we supposed to tip our tour guides?**
No, our tour guides do not accept tips.



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- **Can I walk around without taking a Tour?**
Absolutely! Visit [GrantsFarm.com/Attractions](https://www.grantsfarm.com/Attractions) to view what's available to those not taking an Adventure during their visit.

ATTRACTIONS

- **If I don't take a tour, what else is there to do?**
If you don't purchase any of our Adventures, there are still many things to do on-site! Activities we have available include goat bottle feedings, carousel and camel rides, "Fun Passes," public animal shows, and more. These are available for purchase upon arrival and don't require reservations. Generally, you will be able to walk around the Farm and see our different animals. We also have a number of gift shops, Clydesdales, and a Storybook Sweets candy store. All you need to do is reserve parking on the day you'd like to visit!
- **What times are the public animal shows, and are they free?**
Public animal shows are free! Showtimes can be found on our website at [GrantsFarm.com/Attractions](https://www.grantsfarm.com/Attractions).
- **Can I see the Clydesdales when I visit?**
Yes! Our Clydesdale Stables will be open to the public for guests to visit upon General Admission. In addition, we also offer a Clydesdale Adventure experience if you'd like to learn more or interact with our Gentle Giants. To book, head to our website and view our Tour options.

TRAM

- **Is the tram open?**
Yes. Guests are required to take the tram when entering and exiting Grant's Farm.
- **Is the tram service free?**
Yes.
- **Where does the tram pick us up?**
Tram pick-up is located at the West Arch, just inside the Baurenhof Courtyard. It does not pick-up at the same spot where guests are dropped off in the Tier Garten. For more on-site locations, visit our website and view our property map at [GrantsFarm.com/Map](https://www.grantsfarm.com/Map).
- **Does the tram stop to let us out?**
After the tram leaves the station, the only time it will stop is when it has arrived to the Tier Garten. From here, guests can get out and explore. However, the tram does not stop between these two locations.
- **Can we take food/beverages/alcohol beverages on the tram?**
We allow food and beverages on the tram, but do not allow alcohol whatsoever.
- **If my baby is sleeping, can they stay in their stroller on the tram?**
No. Children in strollers must be taken out and seated when riding our tram.

GENERAL VISITATION

- **Are masks required?**
In accordance with CDC Guidelines and safety precautions set forth in St. Louis, MO, we are requiring masks within our public restrooms and Gift Shops. We also ask that guests practice social distancing while visiting us to mitigate the impact of the virus.
- **My child is not vaccinated. Do they still need to wear a mask?**
We ask that children of 9 years and older wear a mask.



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- **What are your operating hours? / When are you open?**
Grant's Farm is open on Saturdays and Sundays from 9 am – 5 pm. The gates to our property will close approximately half an hour after the last parking reservation. The last reservation is at 2:30 pm.
- **Are dogs allowed?**
We do not allow pets of any sort, but we gladly accommodate registered service animals.
- **Do you offer donations for charities/fundraisers?**
Please email us your information and any event details at Grants.Farm@anheuser-busch.com to discuss!
- **Do you have a restaurant on-site?**
Yes, we have a variety of food options at the Farm, including Vegan and Gluten-Free options. Just place your order at the counter in our Baurenhof Courtyard and enjoy your food on our picnic tables!
- **Are strollers allowed?**
Yes! Strollers can be stored in one of our tram compartments as you are brought into the Farm. We also have stroller rentals available for anyone interested.
- **Is there a mother's nursing area?**
Yes - we have a mother's nursing area located inside the guest relations office at our Baurenhof Courtyard.
- **Do you take credit/debit cards?**
Yes, we accept all cards except American Express.
- **Are your Tours ADA accessible?**
Yes. All Adventures and experiences within Grant's Farm are handicap accessible, and we even accommodate wheelchairs on our tram service.
- **Do you have a Military Discount?**
We do not offer discounts on our paid experiences or food/beverages, but we are happy to extend a 10% Military Discount in our Gift Shop for veterans and active military.
- **Do you have handicap parking?**
Yes. Handicap parking is located in the second and third lanes of the parking lot, starting from the right.
- **Can we bring outside food/drinks into the Farm?**
No. Water is allowed within the Farm, but if guests would like to eat their own food in our parking lot, we do have a picnic area near the exit gate.
- **Where do we exit the parking lot?**
The exit is located at the back left corner of the lot.
- **Where is Grant's Historical Site?**
Grant's Historical Site is the big red building, located to the right of our parking lot as you enter the Farm.
- **Where is the Clydesdale Barn?**
The Clydesdale Barn is located at the end of our parking lot. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Where are the restrooms located?**
Restrooms can be found in the following locations: the Clydesdale Barn area, outside of the General Store and up the steps, under the archway where Storybook Sweets is, in the Tier Garten treats area, and in our Baurenhof Courtyard to the right of our tram boarding arch. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Where do I buy my Fun Pass?**
Fun Passes can be purchased right as you exit the tram at the Tier Garten, or inside our Storybook Sweets candy store. For more on-site locations, visit our website and view our property map at GrantsFarm.com/Map.
- **Can I take my picture on one of the carriages?**
No, we do not allow guests on any of the carriages whatsoever.



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- **Do we get free beer, and where is that located?**
Yes, each guest 21+ is entitled to two free beers, which will be located at the Hospitality Bar within the Baurenhof Courtyard. For more on-site locations, visit our website and view our property map at [GrantsFarm.com/Map](https://www.grantsfarm.com/Map).

EVENTS

- **I want to throw my child's birthday party at Grant's Farm. Who do I contact?**
You can actually request our "Grant's Farm Gazebo" rental space, which is located under the Tours & Experiences tab of our website. Choose from add-ons like Animal encounters, food dishes, and more! If you have any other questions, please feel free to email us directly at Grants.Farm@anheuser-busch.com.
- **I have another event I'd like to host at Grant's Farm. How do I get in touch?**
You can send us an inquiry at Grants.Farm@anheuser-busch.com, and we will be happy to assist! You can also view our event spaces under the Private Events tab of our website.
- **What does Fall Fest consist of?**
Fall fest consists of fun activities for the kids, food and drink areas, as well as different animals to see!
- **What time does Fall Fest open?**
Fall Fest is open from 9:00am-4:30pm: located down by the Clydesdale barn at the end of our parking lot.
- **What days are you open for Fall Fest?**
Fall fest is open on Saturdays & Sundays in October.
- **Does my reservation cover me for Fall Fest, as well as everywhere else?**
Yes! Once you book your reservation, it entitles you to everything under our normal operation of Grant's Farm, plus our Fall Fest activities.
- **What is the Halloween Drive Thru?**
The Halloween Drive-Thru allows for guests to drive their own vehicle through our property and Deer Park to see our Halloween lights and decorations. And of course, their favorite animal friends from the Farm.
- **Do I need to have a reservation for the Halloween Drive Thru? If so, where can I purchase tickets?**
Yes, reservations are required and are available on a first-come, first-serve basis. You can make reservations on our website at [GrantsFarm.com/Attractions](https://www.grantsfarm.com/Attractions).
- **What time is the Halloween Drive Thru?**
All of our available time slots can be viewed on our website, [GrantsFarm.com/Attractions](https://www.grantsfarm.com/Attractions), when you go to purchase your ticket.
- **When should I show up for my reservation?**
Please show up at your convenience within the 45-minute time slot you purchased. For example, If you booked the 7:00 time slot, you can show up anywhere between 7:00 and 7:45.
- **Where do I check in?**
Check in for the Halloween Drive-Thru will be at the Grant's Farm parking lot. From there, you will be guided to enjoy the show!
- **What days will the Halloween Drive-Thru be open?**
The Halloween Drive-Thru will be open on Thursdays – Sundays, from October 1st-October 31st. A reservation will be required to attend.
- **Can we get out of our vehicle during the Halloween Drive-Thru?**
No. Guests must remain in their vehicles at all times during the Halloween Drive-Thru.
- **Will there be a restroom located on property before we start the Halloween Drive-Thru?**
Yes. The restrooms are located towards the end of the parking lot. Restrooms will be available to you once your ticket reservation has been scanned.



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- **Can we purchase any food, drinks, or merchandise along with our Halloween Drive-Thru experience?**
Yes! When you go to book your Halloween Drive-Thru experience, you will be able to choose from “Add-Ons,” which include various bundles of merchandise, snacks, drinks and a photo of you and your family.
- **The event is sold out, but I really wanted to go! Will you be adding more spots?**
Unfortunately, tickets for the Halloween Drive-Thru are available on a first-come, first-serve basis. We will not be adding any extra availability.
- **Can I bring my pet in the car?**
Service animals are happily accommodated, but we do not allow pets.
- **Can I bring an RV or motorcycle?**
No. We do not allow motorcycles or oversized vehicles higher than 9ft.
- **If I bring a truck, can people sit in the truck bed?**
No. All passengers for the Halloween Drive-Thru must be seated within the cab of the car or truck.